

Complementary and Alternative Healthcare Client Bill of Rights

**Deborah S. Frank
512 4th Ave NE
Sartell MN 56377**

Education & Training

St. Catherine University/University of St Thomas

MSW - Masters in Clinical Social Work, St. Paul MN 55105

College of St. Benedict

B.A. Social Work & Spanish, St. Joseph MN 56374

Northern Lights School of Massage Therapy

600 hour program, Minneapolis MN 55414

Institute for Structural Integration

Connective Tissue Massage Certification, Minneapolis MN 55414

Ritberger Institute

Medical Intuition & Personality Assessment Certification, Eagan MN 55121

Deb Erickson, Reiki Master & Teacher

Reiki Master & Teacher Certification, St. Cloud MN 56301

Current Scope of Practice

Swedish Massage, Rehabilitative Massage, Trigger Point Therapy, Connective Tissue Massage, Reiki, Spiritual Healing & Coaching, Heated Stone Massage, Heat/Ice Therapy, Aromatherapy, Ear Candling

Memberships & Associations

American Massage Therapy Association

Nationally Certified by the National Certification Board for Therapeutic Massage and Bodywork

Fees for Services

Client is responsible for payment at the time of service. Fee changes will be posted in the office 30 days prior to the change and will be communicated when scheduling appointments during the 30 days to the date in affect.

Cancellation Policy

Cancellation must be made 24 hours in advance to avoid full payment of session. Illness and extreme emergencies will be considered an exception to the cancellation policy and will be determined by the therapist. *See Addendum A: COVID-19 policy.

Notice Regarding Use of Technology

There are Blink Security Cameras at each exterior door. Both home owners have access to these images on an app and are deleted after each day. Text messages, emails, and social media may be used for general communication and appointment scheduling / reminders. This information will not be sold or shared with others, and will follow guidelines outlined in the Electronic Communications Privacy Act, 18 U.S.C. 2510-2521.

CAM Law Information

“The State of Minnesota has not adopted any educational and training standards for unlicensed complementary and alternative health care practitioners. This statement of credentials is for informational purposes only.”

“Under Minnesota Law, an unlicensed complementary and alternative health care therapist may not provide a medical diagnosis or recommend discontinuance of medically prescribed treatments. If a client desires a diagnosis from a licensed physician, chiropractor, nurse, osteopath, physical therapist, nutritionist, acupuncture therapist, athletic trainer, or any other type of health care provider, the client may seek such services at any time.”

As a complementary and alternative health care client, I understand and acknowledge:

- That I have the right to reasonable notice of changes in services or charges;
- That I have the right to complete and current information concerning the practitioner’s assessment and recommended service that are to be provided, including the expected duration of the service to be provided;
- That I may expect courteous treatment and to be free from verbal, physical, or sexual abuse by the practitioner;
- That client records and transactions with the practitioner are confidential, unless release of these records is authorized in writing by the client, or otherwise provided by law;
- That I have the right to be allowed access to records and written information from records in accordance with section 144.335. Request must be submitted in writing. (Minn. Stat. Section 144.335; Patient Access. (A) Upon request, a provider shall supply to a patient complete and current information possessed by that provider concerning any diagnosis, treatment, and prognosis of the patient in terms and language the patient can reasonably be expected to understand.)
- That I am aware that there are services available elsewhere in the community;
- That I have the right to choose freely among available therapists and bodywork styles at any time;
- That I may refuse services or treatment, unless otherwise provided by law;
- That I may assert rights without retaliation;
- That I have the right to file a complaint. Complaints may be filed with the Minnesota Attorney General, 445 Minnesota Street, Suite 1400, St. Paul, MN 55101; or by contacting the Office of Complementary & Alternative Health Practitioners at 651-201-3721, TTY 651-201-5797, or Fax 651-201-3839.

Acknowledgement by Client: I have read the Complementary and Alternative Health Care Bill of Rights prior to receiving a massage therapy session by Deborah S. Frank. A copy may be given to me upon request.

Client

Signature: _____ Date: _____